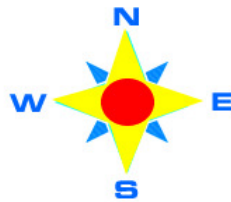




CROWN

GLOBAL SERVICES PVT LTD



Let Us Show You The World



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Your Dream Destination, Within your Reach

## CHAIRMAN'S MESSAGE



Our Company considers it to be a service to all our customers to have a personal assurance that we will provide with the high standard that we proudly maintain over a half a decade.

I will failing in my duty if I fail to state that support, devotion and dedicated service extended to me by my faithful members of the staff to maintain high standard of efficiency in the performance of their duties for me to reach this great achievement to become a reputed and well-established Travel Arm in the "PEARL OF INDIAN OCEAN"

Just after we commence operation the foreign recruitment section 3 years ago, we earned a plenty of foreign exchange to our MOTHERLAND. Also, wish to state I fervently hope that after starting the inbound/outbound tours, 2 years back we can build a better future, so tomorrow will be better than today so that we can strengthen our relationship of "CROWN GLOBAL SERVICES [PVT] LTD many more years to come.

I wish to make sure of this opportunity to place my sincere thanks and gratitude to the customers those who have extended their fullest cooperation to enhance the productivity and also the discipline and team effort is the success of my Organization and to make **this so called "CROWN GLOBAL SERVICES" day by day brighter to offer more reliable services for value for money to our valued customers.**

*Sarath Dissanayake*

# OUR SERVICE PORTFOLIO

**AIR TICKETING**



Let Us Show You The World

1

**LANGUAGE STUDIES**



4



**CROWN GLOBAL  
SERVICES PVT LTD**

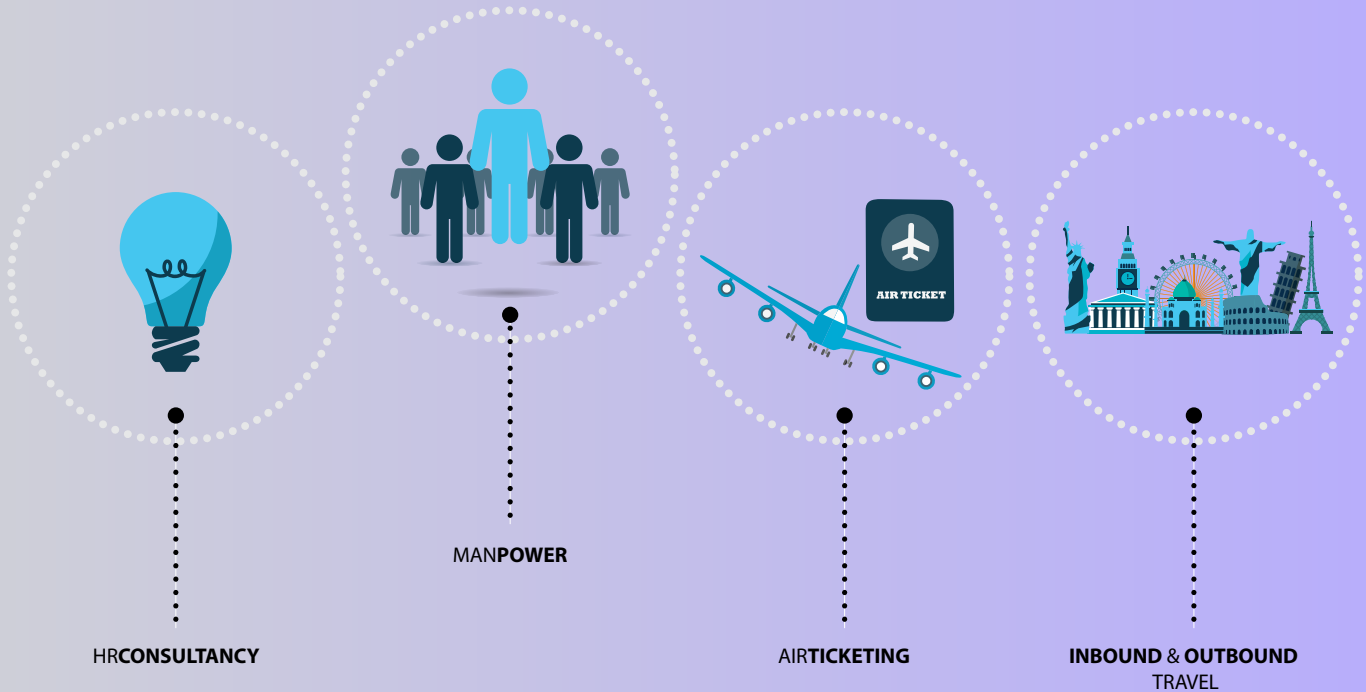
**INBOUND &  
OUTBOUND  
TOUR OPERATION**



2

**MANPOWER  
AND  
HR CONSULTACY**

3



## ABOUT US

We are a trusted private company in Sri Lanka who believes in providing quality and reliable services to our clients and agents in Sri Lanka and across globe. Our portfolio encompasses of Man Power and HR Consultancy, Air Ticketing, Inbound and Outbound Travel. Established in year 2014, over a short span of time we are recognized for our quality services and dedicated customized assistance to our clients who are in the lookout for their travel needs.

Our products are customized, innovative and memorable as our customers return with their friends and family as they are delighted with our services. Our Manpower and HR Consultancy though being a newcomer in the industry, through our synergic alliances with colleges, and academies we are able to source the best work force possible for our clients.

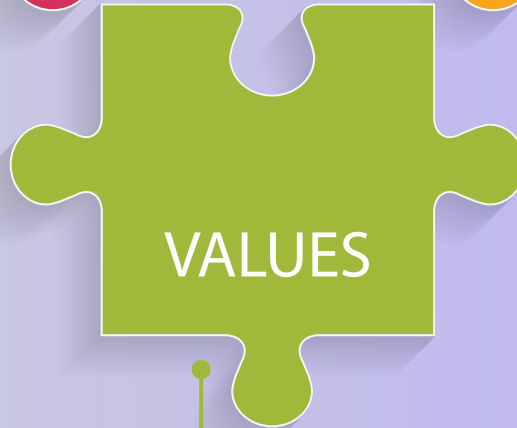
We thrive to excel ourselves everyday as we step in to the dynamic and evolving business market of Sri Lanka.

# MISSION, VISION & VALUES

Providing exception customer service aiming customer satisfaction is our first priority. We strive to go beyond serving the basics though identifying customer's unique travel needs, striving for quality and the best personalized service every time.



To be the sort after travel agency in Sri Lanka which provides dedicated customised travel services to individuals and to corporates.



The key to our success lies in our commitment to product and service quality, as well as in our team of professionals who believe in personalized service that goes beyond the call of duty.



Crown Holidays



## CROWN HOLIDAYS

Crown Global Services Pvt Ltd is a service-oriented organization, which believes in an organizational culture in doing all we can to delight our customers, so as to achieve customer loyalty that paves the way for enduring relationships.

The major motive of Crown Global Services (Pvt) Ltd., is to offer a valuable and extra ordinary service to the overseas travellers those who visit Sri Lanka on leisure purpose and we provide with all tools value for money from arrival to departure with our expertized staff.

Our service includes such as **reliable transport, food & lodging, site seeing, beach stay, honeymooners package, gofing, white water rafting, visit spice gardens, heritors, sea plane, bird watching, visit heritage sites, visit water falls & mountains ,wild life, visit gem lapidaries, boat excursions, ancient Ayurveda Treatments, rail tours, bicycle tours, agriculture tours, education tours, fishing village, snorkeling, scuba diving, pilgrim tours, cultural triangle, hot air balloons, para fishing etc.**

In Sri Lanka we have established ourself as one of Sri Lanka's sort after leading customized travel experience providers by consistently offering high levels of service excellence and innovation in our products and services.

Backed by almost 10 years of travel excellence, we aim to provide outstanding customer service and a unique travel experience for our customers.



## NATURE TOURS & TEA TRAILS



Traverse exciting nature trails in Sri Lanka with our Natural History Tour taking you to sites rich in nature & culture be it rainforests, national parks or world heritage sites.

The Tea Country is the most scenic part of Sri Lanka with breathtaking views of mountain ranges and ravines, of winding roads and waterfalls. It is home to one of the most significant landmarks in the country.

Over 200,000 hectares of rolling tea carpeted hills make Sri Lanka the world's largest exporter. Nimble pluckers still handpick "two leaves and a bud". Tea from Sri Lanka is still known by the country's former name of Ceylon, a name synonymous with the finest tea.



## CULTURAL TOURS



Sri Lanka is home to some of South Asia's most intriguing religious and cultural attractions, featuring elaborate art and architecture, and spectacular festivals, revealing the essence of the island's fascinating history, and rich cultural heritage.

Historical sites such as Anuradhapura, Polonnaruwa and Dambulla, once home to ancient kingdoms, still retain many relics and artefacts of bygone eras. The famous rock fortress of Sigiriya and the Temple of the Sacred Tooth Relic of Kandy, are must-see places. A multi-religious country, Sri Lanka has many religious festivals that take place year around, such as Vesak for Buddhists, Nallur Festival for Hindus and Madhu Festival for Catholics.



## AYURVEDIC TOURS

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# ADVENTURE TOURS

Sri Lanka is fast becoming one of the greatest hubs of adventure tourism . All the aspects of fascinating and exciting experiences is felt by tourists who frequently visit Sri Lanka to get the adventure taste.

What excites the tourists most is the activities like that of Mountain biking, Hiking, biking, trekking, rock climbing just to name a few. It is for sure that Sri Lanka offers an abundant scope for adventure activities. Sri Lanka encompasses wide landscapes. Lush greenery and innumerable adventure options for sure..





# CGS TRAVELS AIR TICKETING SERVICES

Our Air ticketing arm is aimed at providing low cost travel solutions for Sri Lankan travelers who wish to travel for business or leisure. We are able to provide low cost travel options due to our direct relationship with airline carriers. Our specialty service offers total travel solution as requested by our clients where we serve both corporate and leisure markets.

We are able to offer lower rates than many travel agents in Sri Lanka as we are constantly in the lookout for the lowest possible fares to make our clients happy.

CGS Travels provides air tickets through all major airlines and our relationship with airlines is beyond simple business transaction and based on trust and integrity.





## **MANPOWER AND HR CONSULTANCY**

When it comes to our recruitment arm we believe in understanding the industry requirement and then providing customized services to our clients. Therefore we actively seek, recruit and screen candidates as the specification indicated by our clients.

We believe in finding you the best employee through our various strategies deployed in order to obtain you the crème de la crème of the local human resource. Our screening process ensures that the employee whom we source for you fits right to the job as well as your organization. In order to serve our international clients we assign key account managers to provide you dedicated services thus ensuring focused and excellent customer service.

We believe in providing customized services to each and every one our client as we understand the company norms vary from one another and in order to serve our customers uniquely.

# CORPORATE INFORMATION



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Registered Private Company (Limited Liability) of Sri Lanka.



PV **95811**



**15** Employees



Crown Holiday, CGS Travels, Crown Manpower and HR Consultancy, ..

